ComPlus, L.L.C.

#### TELECOMMUNICATIONS TARIFF

<u>OF</u>

#### COMPLUS, L.L.C.

2100 North Highway 360, No. 1904 Grand Prairie, Texas 75050

#### INTEREXCHANGE TELECOMMUNICATIONS SERVICE

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications services provided ComPlus, L.L.C. within the Commonwealth of Kentucky. This Tariff is on file with the Public Service Commission of Kentucky ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of business: 2100 North Highway 360, No. 1904, Grand Prairie, Texas 75050.

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#### **CHECK SHEET**

The Title Sheet and Sheets 1 through 35 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s).

| <u>SHEET</u> | REVISION | SHEET | REVISION |
|--------------|----------|-------|----------|
| Title        | Original | 21    | Original |
| 1            | Original | 22    | Original |
| 2            | Original | 23    | Original |
| 3            | Original | 24    | Original |
| 4            | Original | 25    | Original |
| 5            | Original | 26    | Original |
| 6            | Original | 27    | Original |
| 7            | Original | 28    | Original |
| 8            | Original | 29    | Original |
| 9            | Original | 30    | Original |
| 10           | Original | 31    | Original |
| 11           | Original | 32    | Original |
| 12           | Original | 33    | Original |
| 13           | Original | 34    | Original |
| 14           | Original | 35    | Original |
| 15           | Original |       |          |
| 16           | Original |       |          |
| 17           | Original |       |          |
| 18           | Original |       |          |
| 19           | Original |       |          |
| 20           | Original |       |          |

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### TABLE OF CONTENTS

| DESCRIE    | <u>PTION</u>                      | SHEET NUMBER |  |  |
|------------|-----------------------------------|--------------|--|--|
|            |                                   |              |  |  |
| Title Shee | et                                | Title        |  |  |
| Check Sh   | eet                               | 1            |  |  |
| Table of ( | Contents                          | 2            |  |  |
| Explanati  | on of Symbols                     | 4            |  |  |
| Tariff For |                                   | 5            |  |  |
| Applicati  | on of Tariff                      | 6            |  |  |
| Section    |                                   |              |  |  |
| 1.         | Technical Terms and Abbreviations | 7            |  |  |
| 2.         | Rules and Regulations             | 9            |  |  |
| 2.1        | Undertaking of the Company        | 9            |  |  |
| 2.2        | Limitations of Service            | 9            |  |  |
| 2.3        | Use                               | 10           |  |  |
| 2.4        | Liabilities of the Company        | 11           |  |  |
| 2.5        | Full Force and Effect             | 14           |  |  |
| 2.6        | Interruption of Service           | 14           |  |  |
| 2.7        | Restoration of Service            | 15           |  |  |
| 2.8        | Minimum Service Period            | 15           |  |  |
| 2.9        | Payments and Billing              | 15           |  |  |
| 2.10       | Cancellation by Customer          | 17           |  |  |
| 2.11       | Cancellation by Company           | 18           |  |  |
| 2.12       | Interconnection                   | 20           |  |  |
| 2.13       | Deposits and Advance Payments     | 20           |  |  |
| 2.14       | Credit Limit                      | 20           |  |  |
| 2.15       | Taxes                             | 20           |  |  |

Issued: January 22, 1999

Issued By: org la

Effective Date: February 22, 1999

Title: Vice President

SECTION 9 (1)
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### TABLE OF CONTENTS, Continued

| DESCRIPTION | SHEET NUMBER                                 |          |
|-------------|--|----------|
| Section     |  |          |
| 3.          | Description of Service                       | 21       |
| 3.1         | Timing of Calls                              | 21       |
| 3.2         | ComPlus Telecommunications Services          | 21       |
| 3.3         | Promotions                                   | 23       |
| 4.          | Rates  | 24       |
| 4.1         | Service Charges                              | 24       |
| 4.1.1       | Switched Access Service                      | 24       |
| 4.1.2       | Dedicated Access Service                     | 28       |
| 4.1.3       | Travel Card and Alternative Operator Service | 29       |
| 4.1.4       | Prepaid Calling Card Service                 | 31       |
| 4.1.5       | ComPlus Prison Collect with Controls Service | 32       |
| 4.1.6       | Access Surcharge                             | 35       |
| 4.1.7       | Directory Assistance                         | 35       |
| 4.1.8       | Individual Case Basis (ICB) Arrangements     | 35       |
| Addendum    | Sample Bill                                  | Attached |

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#### **CONCURRING CARRIERS**

None

#### **CONNECTING CARRIERS**

None

#### OTHER PARTICIPATING CARRIERS

None

#### **EXPLANATION OF SYMBOLS**

- (C) To signify changed condition or regulation
- (D) To signify deleted or discontinued rate, regulation or condition
- (I) To signify a change resulting in an increase to a Customer's bill
- (M) To signify that material has been moved from another Tariff location
- (N) To signify a new rate, regulation condition or sheet
- (R) To signify a change resulting in a reduction to a Customer's bill
- (T) To signify a change in text but no change to rate or charge

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Effective Date: February 22, 1999

#### TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the heading of each sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in its Tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by and asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

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EXCHON 9 (1)

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THE COMMISSION

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#### APPLICATION OF TARIFF

This Tariff contains the rates, terms and conditions applicable to the provision of specialized resold intrastate common carrier telecommunications services by ComPlus, L.L.C. between various locations within the Commonwealth of Kentucky.

All services are interstate offerings. Intrastate service is an add-on service available only if the Customer subscribes to the Company's interstate offerings.

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

#### Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

#### Called Station:

The terminating point of a call (i.e., the called number).

#### Commission:

Kentucky Public Service Commission

#### Company:

ComPlus, L.L.C.

#### Credit Card:

A valid bank or financial organization card, representing and account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

#### Customer:

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

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### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

#### Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

#### Subscriber:

See "Customer" definition.

#### "800" Number:

An interexchange service offered pursuant to this tariff for which the called party is assigned a unique 800-NXX-XXXX or 888-NXX-XXXX or 887-NXX-XXXX number, or any other NPA, and is billed for calls terminating at that number.

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### **SECTION 2 - RULES AND REGULATIONS**

#### UNDERTAKING OF THE COMPANY 2.1.

- Company's services are furnished for telecommunications originating and/or 2.1.1. terminating in any area within the Commonwealth of Kentucky.
- Company is a provider of resold interexchange telecommunications to Customers for 2.1.2. the direct transmission and reception of voice, data, and other types of communications.
- Company resells access, switching, transport, and termination services provided by 2.1.3. interexchange carriers.
- Subject to availability, the Customer may use account codes to identify the users or 2.1.4. user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.
- The Company's services are provided on a monthly basis unless otherwise provided, 2.1.5. and are available twenty-four (24) hours per day, seven (7) days per week.
- Request for service under this Tariff will authorize the Company to conduct a credit 2.1.6. search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

#### LIMITATIONS OF SERVICE 2.2.

Service is offered subject to availability of the necessary facilities and/or equipment 2.2.1. and subject to the provisions of this Tariff.

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#### LIMITATIONS OF SERVICE, Continued 2.2.

- Company reserves the right to immediately disconnect service without incurring 2.2.2. liability when necessitated by conditions beyond the Company's control or when the Customer is using the service in violation of either the provisions of this Tariff or the Commission rules.
- The Company does not undertake to transmit messages, but offers the use of its 2.2.3. facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- The Customer obtains no property right or interest in the use of any specific type of 2.2.4. facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- Prior written permission from the Company is required before any assignment or 2.2.5. transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- The Company reserves the right to refuse an application for service by a present or 2.2.6. former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

#### **USE** 2.3.

- Service may be used for the transmission of communications by the Customer for any 2.3.1. lawful purpose for which the service is technically suited.
- Service may not be used for any unlawful purpose or for any purpose for which any 2.3.2. payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.

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- 2.3. USE, Continued
- 2.3.3. Application for service may be made verbally or in writing. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

### 2.4. LIABILITIES OF THE COMPANY

- 2.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occur. For the purpose of computing such amount, a month is considered to have thirty (30) days. To the extent permitted by law, the Company will in no event be responsible for any indirect, incidental, consequential, reliance, special, lost revenue, lost savings, lost profits, or exemplary or punitive damages, regardless of the form of action, whether in contract, tort, negligence of any kind whether active or passive, strict liability or otherwise. The terms of this Section shall apply notwithstanding the failure of any exclusive remedy.
- 2.4.2. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.4.3 Except as expressly warranted in writing by Company, Company makes no warranty or guarantee, express or implied, and Company expressly disclaims any implied warranties of merchantability and fitness for a particular purpose.

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#### 2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.4. Company shall be indemnified and held harmless by the Customer against:
  - A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
  - B. Claims for patent infringement arising from combining or connecting company's facilities with apparatus and systems of the Customer; and
  - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.4.5. The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.4.6. Company shall not be liable for and the Customer indemnifies and holds harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

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### 2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.7. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.4.8. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.9. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing and within 30 days from date of invoice, unless Commission rules specify otherwise, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Commonwealth of Kentucky law. The Company shall not be responsible for claims made outside the thirty (30) day period. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.

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### 2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.10. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.
- 2.4.11. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.

#### 2.5. FULL FORCE AND EFFECT

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

### 2.6. INTERRUPTION OF SERVICE

2.6.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.

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### 2.6. INTERRUPTION OF SERVICE, Continued

- 2.6.2. For purposes of credit computation for leased facilities, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.
- 2.6.3. The subscriber shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula: Credit - (A/720) X B

A - outage time in hours

B - total monthly charge for affected utility

#### 2.7. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

### 2.8. MINIMUM SERVICE PERIOD

The minimum service period is one month (30 days).

### 2.9. PAYMENTS AND BILLING

2.9.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until canceled by the Customer on not less than thirty (30) days' written notice, unless Commission rules specify otherwise.

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### 2.9. PAYMENTS AND BILLING, Continued

- 2.9.2. The Customer is responsible in all cases for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.
- 2.9.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty (30) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance, and may be subject to additional collection agency fees. The late payment charge will, in accordance with 8807 KAR 5:006, Section 8(3)(h), be assessed only once on any bill for services rendered.
- 2.9.4. A charge of \$20.00 or five (5) percent of the amount of the check, whichever is greater, will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.
- 2.9.5. Billing disputes should be addressed to Company's customer service organization via telephone. Customer service representatives are available from 8:00 AM to 4:59 PM Central Time. Messages may be left for Customer Services from 5:00 PM to 7:59 AM Central Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service, in which case Customer Service Staff may be paged.
- 2.9.6. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:
  - A. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.

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FEB 22 1999

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SECTION 9 (1)

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#### PAYMENTS AND BILLING, Continued 2.9.

#### 2.9.6., Continued

Second, if there is still disagreement over the disputed amount after the B. investigation and review by a manager of the Company, the Customer may appeal to the Commission's Complaint Branch for its investigation and decision.

The address and telephone number of the Commission's Complaint Branch are:

Kentucky Public Service Commission P.O. Box 615 730 Schenkel Lane Frankfort, Kentucky 40602

Telephone number:

502.564.3940

800.772.4636 (toll free)

#### CANCELLATION BY CUSTOMER 2.10.

- Customer may cancel service by providing written notice to Company thirty (30) days 2.10.1. prior to cancellation.
- Customer is responsible for usage charges while still connected to the Company's 2.10.2. service, even if the customer utilizes services rendered after the Customers request for cancellation has been made notice and the payment of associated local exchange company charges, if any, for service charges.

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## 2.10. CANCELLATION BY CUSTOMER, Continued

- 2.10.3. Any non-recoverable cost of Company expenditures shall be borne by the Customer if:
  - A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed upon with the Customer for the non-recoverable portions of expenditures; or
  - B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
  - C. If based on an order for service and construction has either begun or has been completed, but no service provided.

### 2.11. CANCELLATION BY COMPANY

- 2.11.1. Pursuant to 807 KAR 5:006, Section 14(1), the Company reserves the right to immediately discontinue furnishing the service to Customers without incurring liability:
  - A. In the event of a condition determined to be hazardous to the Customer, to other customers of the utility, to the utility's equipment, the public or to employees of the utility; or
  - B. By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
  - C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or PUBLIC SERVICE COMMISSION

OF KENTUCKY

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FEB 22 1999

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

SECTION 9 (1)

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#### CANCELLATION BY COMPANY, Continued 2.11.

#### 2.11.1., Continued

- For unlawful use of the service or use of the service for unlawful purposes; or D.
- If the Customer provides false information to the Company regarding the E. Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.
- Pursuant to 807 KAR 5:006, Section 14(1), the Company may discontinue service 2.11.2. according to the following conditions upon ten (10) days' notice:
  - For violation o the Company's filed tariffs after the Company has made a A. reasonable effort to obtain Customer compliance; or
  - For refusal of access; or В.
  - For non-compliance with state, local or other codes; or C.
  - For the non-payment of any proper charge as provided by Company's Tariff. D.
- The discontinuance of service(s) by the Company pursuant to this section does not 2.11.3. relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.
- The Company may refuse to permit collect calling, calling card and third-number 2.11.4. billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

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Effective Date: February 22, 1999

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#### 2.12. INTERCONNECTION

- 2.12.1. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.12.2. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

### 2.13. DEPOSITS AND ADVANCE PAYMENTS

The Company reserves the right to collect deposits and advance payments, as necessary.

#### 2.14. CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.

#### 2.15. TAXES

The Customer is responsible for payment of all federal, state and local taxes, franchise, excise and other fees applicable to the Services, including, but not limited to: sales, use, excise, franchise, access, universal service, 911 services and handicapped services.

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Effective Date: February 22, 1999

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### **SECTION 3 - DESCRIPTION OF SERVICE**

#### 3.1. TIMING OF CALLS

- 3.1.1. The Customer's long-distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- 3.1.2. The minimum call duration for billing purposes for all services is one (1) minute with one (1) minute billing increments thereafter. The minimum call duration for travel cards is one (1) minute with one (1) minute billing increments thereafter. The minimum call duration for prepaid calling cards is one (1) minute with one (1) minute billing increments thereafter.
- 3.1.3. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- 3.1.4. There is no billing for incomplete calls.

### 3.2. COMPLUS TELECOMMUNICATIONS SERVICES

- 3.2.1. The rate for Company's service is based on the following factors:
  - A. The distance of the call;
  - B. The duration of the call; and
  - C. The type of service subscribed to.

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Issued By:

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# SECTION 3 - DESCRIPTION OF SERVICE, Continued

- 3.2. COMPLUS TELECOMMUNICATIONS SERVICES, Continued
- 3.2.2. One Plus Service is a switched access service, offering users outbound "1 plus" long distance telecommunications services from points originating and terminating in the Commonwealth of Kentucky.
- 3.2.3. **800 Service** is a switched or dedicated access service, offering users inbound, toll free "800" number, long distance telecommunications services from points originating and terminating in the Commonwealth of Kentucky. This service enables the caller to contact the Customer without incurring toll charges, through the use of an assigned "800" number. The Customer pays for the call.
- 3.2.4. Travel Card Service permits the caller to charge the principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free "800" number and entering a personal identification code, followed by the desired telephone number. Calling card calls are billed at the Applicant's tariffed rates and appear on the Customer's monthly long-distance bill.
- 3.2.5. Prepaid Calling Card Service is a discretionary, switched-access service available to Customers via a toll-free number from any dual-tone, multi-frequency telephone in the United States. Customers purchase the Company's prepaid calling cards which immediately enables users to place calls from any dual-tone, multi-frequency telephone, at the Company's tariffed rates. The Customer's account is credited for the amount of calling purchased and is debited as the Customer places calls pursuant to the Company's tariffed rates, until the account balance is depleted. Customers are informed of the amount of calling time remaining on the card at the time they access the Company's equipment and enter a personal identification number.
- 3.2.6. **Pay Telephone Service** allows the caller to place local and long-distance calls through the use of a coin-operated telephone.
- 3.2.7. Alternative Operator Service permits the caller to place a variety of operator and non-operator-assisted calls from locations outside of the caller's residence.

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# SECTION 3 - DESCRIPTION OF SERVICE, Continued

#### 3.3. PROMOTIONS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

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### **SECTION 4 - RATES**

### 4.1. SERVICE CHARGES

Service charges per account are based on the following schedules:

### 4.1.1. Switched Access Services

#### A. One Plus Service

| Distance Band Rates   | Initial Minute<br>Or Fraction<br>Thereof  | Each Additional Minute Or Fraction Thereof   |
|---|---|--|
| 0 – 10 miles<br>11 – 16 miles<br>17 – 22 miles<br>23 – 30 miles<br>31 – 40 miles<br>41 – 55 miles<br>56 – 70 miles<br>71 – 85 miles<br>86 – 100 miles<br>101 – 124 miles<br>125 – 148 miles<br>149+ miles | \$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249 | \$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249 |

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## 4.1. SERVICE CHARGES, Continued

### 4.1.1. Switched Access Services, Continued

### B. Switched 800 Services

| Distance band rates   | Initial Minute<br>Or Fraction<br>Thereof   | Each Additional<br>Minute<br>Or Fraction<br>Thereof  |
|---|--|--|
| 0 – 10 miles<br>11 – 16 miles<br>17 – 22 miles<br>23 – 30 miles<br>31 – 40 miles<br>41 – 55 miles<br>56 – 70 miles<br>71 – 85 miles<br>86 – 100 miles<br>101 – 124 miles<br>125 – 148 miles<br>149+ miles | \$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249 | \$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249<br>\$0.249 |

A recurring monthly charge of \$2.00 is billed for each inbound "800" number.

A \$0.35 surcharge will apply to all calls initiated from a pay telephone.

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### 4.1. SERVICE CHARGES, Continued

### 4.1.1. Switched Access Services, Continued

#### C. Rate Periods and Discounts

1. Rate periods and discounts are described in the table following

#### Rates and Applicable Periods

|         | Mon  | Tues | Wed  | Thur | Fri  | Sat  | Sun  |
|---------|------|------|------|------|------|------|------|
| 7:00 AM | Full | Full | Full | Full | Full | 25%  | 25%  |
| 7:00 PM | Rate | Rate | Rate | Rate | Rate | Disc | Disc |
| 7:00 PM | 25%  | 25%  | 25%  | 25%  | 25%  | 25%  | 25%  |
| 7:00 AM | Disc |

Day rate period = Peak period as full rates
Discount rate period = Off Peak period = 25% discount

- 2. Lower rates for the off peak periods are expressed as a percent reduction of the Basic Rate Schedule charges preceeding. The discount is applied to the total Basic Rate Schedule charge for the portion of a message occurring within the discount period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
- 3. No discount applies for that portion of a message occurring in the Day rate period.
- 4. When a message spans more than one rate period, total charges for the connection time in each rate period are calculated, any discount applied and the results for each rate period are totaled to obtain the total message charge.

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### 4.1. SERVICE CHARGES, Continued

### 4.1.1. Switched Access Services, Continued

#### D. Rate Periods

|                             | Mon                 | Tues   | Wed    | Thur   | Fri   | Sat | Sun |
|-----------------------------|---------------------|--------|--------|--------|-------|-----|-----|
| 8:00 AM<br>to<br>5:00 PM #  | DAY                 | RATE F | PERIOD |        |       |     |     |
| 5:00 PM<br>to<br>11:00 PM # | EVENING RATE PERIOD |        |        |        |       |     | EVE |
| 11:00 PM<br>to<br>8:00 AM # | NIGH                | T & W  | EEKEND | RATE P | ERIOD |     |     |

#, to but not including

When the application of rates results in a fractional charge for the call, the amount will be rounded down to the lower cent.

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

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### 4.1. SERVICE CHARGES, Continued

### 4.1.2. Dedicated Access Services

Dedicated access services are designed for Customers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities. Customers must experience a minimum of \$3,000.00 of monthly calling to qualify for dedicated access services. Dedicated facilities may be provided by the Customer or through the Company and are billed by the underlying local service provider under its access tariffs.

### A. Dedicated Access One Plus Service

Access coordination fee, if applicable -- \$450.00 Central Office connection fee, if applicable -- \$1,500.00 per exchange entrance Facilities charge, if applicable -- \$175.00 per month.

B. Dedicated Access 800 Service

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### 4.1. SERVICE CHARGES, Continued

# 4.1.3. Travel (Calling) Card and Alternative Operator Service

A. Usage Rates for Calling Card, Person-to-Person, Operator Assisted Calls

| Miles                        | Day   |   | Eve  |   | Nite/Weekend                                |   |
|------------------------------|---|---|--|---|---|---|
| Up<br>To                     | EA<br>INITIAL<br><u>MIN</u>                 | CH<br>ADD'L<br><u>MIN</u>                   | EACI<br>INITIAL<br><u>MIN</u>              | H<br>ADD'L<br><u>MIN</u>                    | EAC<br>INITIAL<br><u>MIN</u>                | H<br>ADD'L<br><u>MIN</u>                    |
| 16<br>30<br>55<br>196<br>430 | \$.2200<br>.2200<br>.2500<br>.2900<br>.3400 | \$.1800<br>.1800<br>.2500<br>.2900<br>.3400 | \$1694<br>.1694<br>.1925<br>.2233<br>.2618 | \$.1284<br>.1463<br>.1925<br>.2233<br>.2618 | \$.1342<br>.1342<br>.1525<br>.1768<br>.2000 | \$.1050<br>.1159<br>.1525<br>.1768<br>.2000 |

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### 4.1. SERVICE CHARGES, Continued

# 4.1.3. Travel (Calling) Card and Alternative Operator Service, Continued

# B. Travel (Calling) Card and Alternative Operator Service Surcharges

|   | ComPlus Calling Card | Billed to Local Exchange Co Calling Card | Commercial<br>Credit<br>Charge Card |
|---|----------------------|--|-------------------------------------|
| Customer Dialed Calling Card     Station  | \$0.80               | \$1.00                                   | \$1.00                              |
| Customer Dialed and Operator     Assisted   | \$0.80               | \$1.00                                   | \$1.00                              |
| 3. Customer Dialed Operator Must Assist   | \$0.80               | \$1.00                                   | \$1.00                              |
| 4. Operator Dialed Calling Card Station   | \$2.25               | \$2.25                                   | \$2.25                              |
| 5. Operator Station (OS)  (a) Collect  (b) Billed to Third Number  (c) Sent Paid-Non Coin  (d) Sent Paid Coin |                      | \$2.25<br>\$2.35<br>\$2.35<br>\$1.95     |                                     |
| <ul><li>6. Person-to-Person</li><li>(a) Sent Paid Coin</li><li>(b) All Other Calls</li></ul>                  | \$4.90               | \$4.90<br>\$4.90                         |                                     |

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- 4.1. SERVICE CHARGES, Continued
- 4.1.4. Prepaid Card Service

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### 4.1. SERVICE CHARGES, Continued

### 4.1.5. ComPlus Prison Collect with Controls Service

ComPlus Prison Collect with Controls Service is a ComPlus Long Distance Service that permits inmates to place collect calls originated over the ComPlus resold network from authorized telephone numbers in a Prison Administration controlled environment. Telephones subscribed for this service may be controlled by the Prison Administration for one or more of the following:

Duration of call
Call blocking
Time of day
Number of calls placed per individual
Permission restrictions
Restriction lists

Prison Collect with Controls Service is available at prisons in the Commonwealth of Kentucky

Prison Collect with Controls Service includes Operator Station Collect or Person-to-Person Collect calls placed to locations within the Commonwealth of Kentucky. Prison Collect with Controls Service calls cannot be converted from a Collect call to a Calling Card call by the billed party.

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- 4.1. SERVICE CHARGES, Continued
- 4.1.5. ComPlus Prison Collect with Controls Service, Continued

Prison Collect with Controls Service includes usage charges and a Service Charge per call, as follows:

### Operator Station Collect

Usage rates as specified in Section 4.1.1 D
Service Charge per call \$3.00

### Person to Person Collect

Usage rates as specified in Section 4.1.1 D
Service Charge per call \$3.00

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4.1. SERVICE CHARGES, Continued

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### 4.1. SERVICE CHARGES, Continued

### 4.1.6. Access Surcharge

An Access Surcharge will apply to each presubscribed line on a Customer's account.

PICC – Business Customers PICC – Residential Customers \$3.00

\$0.63

### 4.1.7. Directory Assistance

The Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing "1", the area code of the desired number and "555-1212".

Directory Assistance, per call

\$0.85

## 4.1.8. Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such Services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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Bill Period Date: Feb 20, 1999

For ILD Teleservices, Inc. Billing Questions, Call 1 800 433-4518

#### **Detailed Statement of Charges**

| Itemized Calls | er - ILD Teleservio   | ros Inc        |       |         | •           | Amount |
|----------------|---|----------------|-------|---------|-------------|--------|
| Collect Calls  | cr 122 1 cicserric  | eu, ame.       |       | :       |             |        |
| Date           | Called From   | Number         | Rate* | Time    | Min         |        |
| 1. 01/27       | AMITE CITY LA   | 504 747-0000   | BES   | 05:36PM | 4           | (1.42) |
| 2. 01/28       | AMITE CITY LA   | 504 747-0000   | BDS   | 09:52AM | 3           | 1.34   |
| 3. 01/28       | AMITE CITY LA   | 504 747-0000   | BES   | 06:47PM | 4           | 1.42   |
| 4. 01/29       | AMITE CITY LA   | 504 747-0000   | BDS   | 08:04AM | 1           | .98    |
| 5. 01/29       | AMITE CITY LA   | 504 747-0000   | BDS   | 10:12AM | 2           | 1.16   |
| 6. 01/29       | AMITE CITY LA   | 504 747-0000   | BDS   | 10:17AM | 2           | 1.16   |
| Total Collect  | Calls   |                |       |         |             | 7.48   |
| Total Itemize  | d Calls   |                |       |         | • • • • • . | 7.48   |
| Taxes          | er er en er |                |       |         |             | Amount |
| 7. Federal     | Tax   |                |       |         |             | .22    |
| 8. State/Le    | ocal Sales Tax  |                |       |         |             | .22    |
| Total Taxes .  | • • • • • • • • • • • • • • • • •   |                |       |         |             | .44    |
| Total ILD Tele | eservicės, inc. (   | urrent Charges |       |         |             | 7.92   |

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

FEB 22 1999

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

\* Taxes and Rates Applied - See Back of First Page SECRETARY OF THE COMMISSION

This portion of your bill is provided as a service to ILD Teleservices, Inc.

There is no connection between BellSouth and ILD Teleservices, Inc.

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